



<b>Application (app) Name:</b>	I-Loan Credit Private Limited
<b>LSP Name:</b>	LoanTap Financial Technologies Private Limited
<b>Details of Lender 1 and 2 (with address):</b>	<b>Lender 1: MAS Financial Services Limited</b> Address: 6 Narayan Chambers GR FLR B/H Patang Hotel, Ashram Road Ahmedabad, Gujarat- 380009  <b>Lender 2: I-Loan Credit Private Limited</b> Address: Plot No. 94, 3rd Floor Pkt-10, Sector 13, Dwarka New Delhi 110078  Office No.104, Central Avenue Road, Kalyani Nagar Pune 411006
<b>Services Offered:</b>	Loan Application, Service related to Loan.
<b>Loan Product Details:</b>	<ul style="list-style-type: none"><li>· Loan Amount range: 50,000/- to 10,00,000/-</li><li>· ROI range: Up to 22%</li><li>· APR range: Up to 27.00%</li><li>· Fees Range: 2%+GST</li><li>· Tenure Range: 12-48 months</li><li>· Secured/Unsecured- Unsecured</li></ul>
<b>Developers Details (with address):</b>	<b>LoanTap Financial Technologies Private Limited</b> Office: Hermes Waves, Central Ave, Kalyani Nagar, Pune, Maharashtra-411006
<b>Grievance redressal mechanism (of both the lenders):</b>	<b>Step-1: Lender 2: I-Loan Credit Private Limited</b>  <u>Grievance Redressal Officer</u> Mr. Bipin Bachkhati Address: Office No.104, Central Avenue Road, Kalyani Nagar Pune 411006 Contact: 07447471230 Email: gro.iloan@loantap.in  If the customer does not receive a response from the Grievance Redressal Officer within 14 (fourteen) days of making a representation, or if the customer is not satisfied with the response received from the Grievance Redressal Officer, the customer may reach the Nodal Officer on the number below anytime  <u>Nodal Officer</u> Mr. Rajeev Das Address: Office No.104, Central Avenue Road, Kalyani Nagar Pune 411006 Contact: 020 4852 1010 Email: nodal.iloan@loantap.in

	<p><b>Lender 1: MAS Financial Services Limited</b>  <u>Grievance Redressal Officer</u>  Mr. Bharat Mori  Address: 4th Floor, Narayan Chambers, B/h Patang Hotel, Ashram Road, Ahmedabad – 380009  Contact: 079-41106500  E-Mail: help@kreditbee.in</p> <p>If the customer does not receive a response from the Grievance Redressal Officer within 14 (fourteen) days of making a representation, or if the customer is not satisfied with the response received from the Grievance Redressal Officer, the customer may reach the Nodal Officer on the number below anytime</p> <p><u>The Nodal Officer</u>  Address: 6th Floor, Narayan Chambers, B/h Patang Hotel, Ashram Road, Ahmedabad – 380009  Contact: 079-41106500</p> <p><b>Step-2:</b> If the complaint/dispute is not redressed within a period of one month of receipt of complaint/dispute to above mentioned GRO, the borrower may appeal to the below mentioned:</p> <p><b>Lender 1: MAS Financial Services Limited</b>  Designation: Officer-in Charge, DNBS-RBI  Regional Officer: Ahmedabad, Gujarat.  Address: Ashram Road, Ahmedabad-380014  Contact No: 079-27543057/5651  E-Mail Id: dnbsahmedabad@rbi.org.in</p>
<b>Privacy Policy (Link):</b>	<a href="https://iloan.loantap.in/privacy-policy/">https://iloan.loantap.in/privacy-policy/</a>
<b>Data privacy and storage Policy (Link):</b>	<a href="https://iloan.loantap.in/privacy-policy/">https://iloan.loantap.in/privacy-policy/</a>
<b>Sachet Portal (Link):</b>	<a href="https://sachet.rbi.org.in/home/index">https://sachet.rbi.org.in/home/index</a>
<b>Google Play Store (app link):</b>	<a href="https://play.google.com/store/apps/details?id=in.loantap.msmeapp">https://play.google.com/store/apps/details?id=in.loantap.msmeapp</a>
<b>Apple Appstore (app link):</b>	NA