



Application (app) Name:	LoanTap Credit Products Private Limited
LSP Name:	LoanTap Financial Technologies Private Limited
Details of Lender 1 and 2 (with address):	Lender 1: MAS Financial Services Limited Address: 6 Narayan Chambers GR FLR B/H Patang Hotel, Ashram Road Ahmedabad, Gujarat- 380009 Lender 2: LoanTap Credit Products Private Limited Address: Office No. 103, 1st Floor, Hermes Waves, Kalyani Nagar, Pune, Maharashtra- 411006.
Services Offered:	Loan Application, Service related to Loan.
Loan Product Details:	· Loan Amount range: 50,000/- to 10,00,000/- · ROI range: Up to 22% · APR range: Up to 27.00% · Fees Range: 2%+GST · Tenure Range: 12-48 months · Secured/Unsecured-
Developers Details (with address):	LoanTap Financial Technologies Private Limited Office: Hermes Waves, Central Ave, Kalyani Nagar, Pune, Maharashtra- 411006
Grievance redressal mechanism (of both the lenders):	Step-1: Lender 2: LoanTap Credit Products Private Limited Grievance Redressal Officer Ms. Rebecca Nunes Address: Hermes Waves, Central Ave, Kalyani Nagar, Pune, Maharashtra- 411006 Contact: 07447471230 Email: GRO.LoantapCredit@Loantap.in If the customer does not receive a response from the Grievance Redressal Officer within 14 (fourteen) days of making a representation, or if the customer is not satisfied with the response received from the Grievance Redressal Officer, the customer may reach the Nodal Officer on the number below anytime Nodal Officer Mr. Ashish Jain Address: Hermes Waves, Central Ave, Kalyani Nagar, Pune, Maharashtra- 411006 Contact: 020 4852 1010 Email: NODAL.LoantapCredit@Loantap.in Lender 1: MAS Financial Services Limited

	<u>Grievance Redressal Officer</u>
	NAv. Discuss NAcus
	Mr. Bharat Mori
	Address: 4th Floor, Narayan Chambers, B/h Patang Hotel, Ashram Road,
	Ahmedabad – 380009
	Contact: 079-41106500
	E-Mail: help@kreditbee.in
	If the customer does not receive a response from the Grievance Redressal Officer within 14 (fourteen) days of making a representation, or if the customer is not satisfied with the response received from the Grievance Redressal Officer, the customer may reach the Nodal Officer on the number below anytime
	The Nodal Officer Address: 6th Floor, Narayan Chambers, B/h Patang Hotel, Ashram Road, Ahmedabad – 380009 Contact: 079-41106500
	Step-2: If the complaint/dispute is not redressed within a period of one month of receipt of complaint/dispute to above mentioned GRO, the borrower may appeal to the below mentioned:
	Lender 1: MAS Financial Services Limited
	Designation: Officer-in Charge, DNBS-RBI
	Regional Officer: Ahmedabad, Gujarat.
	Address: Ashram Road, Ahmedabad-380014
	Contact No: 079-27543057/5651
	E-Mail Id: dnbsahmedabad@rbi.org.in
Privacy Policy (Link):	https://loantapcredit.loantap.in/privacy-policy/
Data privacy and storage Policy (Link):	https://loantapcredit.loantap.in/privacy-policy/
Sachet Portal (Link):	https://loantap.in/website-disclosure/
Google Play Store (app link):	https://play.google.com/store/apps/details?id=in.loantap.app
Apple Appstore (app link):	https://apps.apple.com/in/app/loantap/id1461444558